

Timothy D Houston Jr.

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“Thank you for going above & beyond. You make a major impact on our student achievement”
**Greg Ring, Superintendent
Firelands Local Schools**

“TJ, I have learned so much from you in the last year. I have never had a tech guy willing to help me become a better teacher. Thank You!”
**Nancy Mitchell, Elementary Teacher
Firelands Local Schools**

“Thank you for not making me feel stupid when asking a question, you are the first tech person that does not treat me like a moron, you welcome my questions with a smile and help me work through my issues.”
**Kim Eibel, Elementary Teacher
Firelands Local Schools**

“Whether it is during the school day or 10:30 PM on Saturday night, TJ is always available and willing to help”
**Dave Brand, Curriculum Director
Firelands Local Schools**

“TJ, you have made such a positive difference in our school. Thank you for all of your good ideas and the passion that you bring to your job.”
**Shaena Finigen, FFA Instructor
Firelands Local Schools**

Summary of Qualifications

Results-driven professional with expertise in networking and education. Known for being a team-player who sticks to the schedule, but still an individual thinker. Strong analytical, communication, organizational, and technical problem solving skills. A motto of continuous improvement serves as my foundation for all business activities.

Education

Lorain County Community College, Elyria, OH
Associate of Business

University Of Akron, Elyria OH
Bachelor of Science- Anticipated May 2012
Major: Computer Information Systems

Certifications

Google Qualified Individual
Microsoft Certified Partner

Experience

Firelands Local Schools Oberlin Ohio, June 2010 – Present
Assistant Technology Coordinator
Troubleshoot PC and Mac Clients
Utilized purchase order system in order to maintain technological needs
Implement processes and technology programs to maximize efficiencies and reduce costs
Integrated technology into the classroom curriculum
Manage Exchange Email services
Manage M86 Filtering Services
Manage OSX servers for Helpdesk as well as Video Server
Maintain district website
Manage ESXI Virtualization Services
Manage Active Directory, Print Services, DHCP, DNS

Black River Local Schools Sullivan Ohio, November 2008 – June 2010
Network Administrator
Troubleshoot Network Issues
Implement processes and technology programs to maximize efficiencies and reduce costs
Managed Active Directory, (OD) users, groups, organizational units

Best Buy Geek Squad Avon Ohio, March 2008 - June 2010
Geek Squad: Full Time CIA
Troubleshoot and repair PC and Mac issues
Work closely with team to ensure customer satisfaction in compliance with the corporate vision
Design systems based on client's lifestyle needs
Manage store website to promote local growth
Develop Iphone applications for Best Buy Corporation
Committed to delivering projects within specified time tables

References

Greg Ring
Superintendent
Firelands Local Schools
11970 Vermilion Rd.
Oberlin, OH. 44074
440.965.5821

Shawn Bergman
Technology Director
Vermilion Local Schools
1230 Beechview Dr.
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440.225.7446

Ryan O’Cull
Technology Director
Black River Local Schools
257 Co. Rd. 40
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330.350.2305

Ellen Gundersen
Teacher & Union President
Firelands Local Schools
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Timothy Reeves
Author/JVS instructor
Lorain County JVS
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Oberlin, OH 44074
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“A leader is someone who takes people to places they cannot or will not get to on their own.”

-G. Thomas Houlihan

“I do not fear computers. I fear lack of them.”

-Asimov.

“Tell me and I forget. Teach me and I remember. Involve me and I learn.”

– Benjamin Franklin

Leadership

- Deployed helpdesk system as an easy way for teachers and staff to submit requests and stay *informed* as well as keep technicians accountable for turn around time for users.
- Created “Falcon Tools”, a *custom application* for teachers and tech department to fix computer issues.
- Deployed “Falcon Tube”, a *video sharing website* for Teachers, Staff, and Community.
- **Presented** at Etech 2011 about utilizing video within the classroom curriculum.
- **Speaking** at Etech Ohio Spring Institute on Customer Service and Time Management.
- Developed Firelands Digital Academy and Firelands Community Academy for *free technology training* for **staff** and **community**. (twice a week and on Saturday)
- Maintain an average **24 hour** turn around time on helpdesk issues.
- Developed and managed a “Student internship program” for technology needs.
- Deployed **Google Apps** for staff use.
- Deployed district wide imaging using FOG (Free Open Ghost).
- Assisted Vermilion Local Schools with **1 to 1** deployment.
- Started “Firelands Wiki” to document infrastructure, policies, and procedures.
- Working with LEECA to implement a Regional Technology Conference.
- Maintain high CSI (Customer Service Index) for teachers and staff.
- District **photographer** for special events and sporting events.
- Maintain Technology Education Blog: www.tjhouston.com.
- Worked with out of state teachers to connect classrooms via social media www.c2ctweetup.com.
- Guest Lecture at **Kent State University Masters Program**
- Featured articles in several education / technology websites.

Professional Affiliations

International Society for Technology in Education
Google Apps User Group
Ohio User Group;